

# **Sustainability Policy**

Updated 15 October 2021



# Introduction

As a responsible travel company and ethical employer, STC Expeditions has, since its inception in 2006, strived to ensure that engagement with our clients, suppliers, staff and environment is sustainable for the long term. We are committed to promoting sustainability at every opportunity and putting in place policies that deliver measurable improvement in our sustainability.

We aim to follow, implement and promote good sustainability practices to maximise positive impacts and minimise negative impacts of our business – both with our operations in the UK and in working with our partners overseas to deliver our tours and expeditions.

## **Overall Sustainability Management**

We commit to sustainability through active policies and procedures. These include:

- ) To appoint a sustainability manager who has overall responsibility for sustainability within the company. Our sustainability manager is Operations Director, Adrian Ferraro.
- ) To have a responsible tourism policy that governs our operations overseas and aims for a reduction of the negative social, cultural, economic and environmental impacts of our tours and expeditions.
- *)* To have an ethical employment policy.
- ) To be actively involved in external organisations and working groups which are supportive to sustainability in tourism.
- ) To undertake baseline assessment of the company's performance on sustainable practices.
- ) To have a Carbon Action Plan
- ) To have a sustainability action plan with clear targets, actions, measures, responsibilities and time planning.
- ) To develop documented procedures that monitor and evaluate the implementation of the sustainability policy, objectives and targets, whilst enabling transparency in sustainability by public reporting.
- ) To ensure that all staff, partners and stakeholders are aware of our Sustainability Policy and are committed to implementing and improving it.
- ) To comply with all national legislation, regulations and codes of practice, but strive to go much further than the minimum requirement.

#### Social sustainability, employment and human rights

A good working environment for staff is important for long term sustainability of the company. We commit to fair management of staff and individuals involved with the business by having clear employment contracts and policies that include the following:

- J To provide a safe work environment, free of discrimination and harassment.
- ) To grant employees the freedom of employment and contract termination with notice, without penalty and to have a clear disciplinary procedure that is effectively communicated with employees.
- ) To provide sick leave and at least 25 days of annual leave.
- ) To provide pension provision and a safe working environment as required by UK law.

- Pre-pandemic, we instigated a 4 day working week (whilst maintaining full pay) and hope to return to this as soon as possible, as it supports mental health, productivity and long term sustainability of our workforce.
- ) To create opportunities for students to participate in work experience and/or research related projects.
- ) We commit to protecting and enhancing human rights by:
  - Not hindering trade union membership, collective labour negotiations and representation of members by trade unions.
  - Ensuring all employment decisions are based on business needs, job requirements and individual merit, without regard to disability, age, ethnic or national origin, gender, race, religion, sexual orientation, family or parental status. We will not tolerate discrimination or harassment based on any of these characteristics and encourage applicants of all ages.
  - Ensuring all employees have an equal chance and access to resources and opportunities for personal development through regular training and education whether provided in house or externally.

#### **UK Operations**

We commit to practice environmental protection and enhance community and social relations through the following practices:

Actively reduce the company's use of disposable and consumer goods

) Favour the purchase of sustainable goods and services, office and catering supply, giveaways and merchandise. We will do this by:

- Purchase products in bulk, to reduce the amount of packaging and transport required;
- o Provide only Fairtrade tea and coffee for the office
- Provide only Fairtrade STC branded t-shirts for our students, teachers and staff that are printed using water based inks.
- Buying sustainable gifts for clients (e.g. Fairtrade chocolate, locally handmade soap or similar).
- ) Cleaning materials will be non-hazardous, biodegradable and certified with an eco-label.
- *J* In-house printing will:
  - o use 100% FSC certified recycled paper.
  - o be done double-sided
  - o have toner cartridges recycled.
- ) Externally sourced printing will:
  - Be done on 100% FSC certified recycled paper
  - Be printed by companies with ISO 14001 Certification
- ) Actively print less and send fewer brochures, using pdf versions via email where possible;
- Have an active commitment to measure, monitor and reduce energy consumption;
- $\int$  Calculate and compensate CO<sub>2</sub> emissions and compare different periods
- Use only renewable energy and energy efficient lighting for our office
- Switch off lights and equipment when not in use
- Prefer low energy equipment when buying new items, including considerations of cost and quality;
- Have an active policy to reduce water consumption, implemented and monitored on a monthly or yearly basis for benchmark purposes.

- ) Install water saving equipment in toilets, re-use waste water and/or collected rainwater (where possible given rented office space)
- ) Comply with the national legislation concerning waste disposal;
- Encourage all staff to actively reduce single use plastic;
- Separate all materials which can be recycled and organise proper disposal of recyclable and non-recyclable waste;
- Measure and reduce staff related travel and use more sustainable modes of transport. Calculate transport emissions, with the aim to reduce by remote working, video meetings, work-at-home policies or other means;
- Provide guidance, training and/or information to all staff, about their roles and responsibilities with respect to these policies.

Also refer to the following separate policies for additional details:

Carbon Action Plan

## **Overseas Operations**

At the very heart of STC Expeditions is a belief that travel can be a positive force for good – both culturally and economically. We strive to connect our clients with the people they meet, nurture the cultures they experience and protect the beautiful environments they are lucky enough to explore.

The sustainable operation and delivery of our overseas tour and expedition programme is critical for the reputation, longevity and success of the company. We are committed to consistently improving our operations and reducing the negative impacts of our business.

Please refer to the following separate policies for more details:

- **Responsible Tourism Policy** this governs how we work with our in-country partners and how we aim to make our tours and expeditions more sustainable and ethical.
- Carbon Action Plan

# Contact

We don't pretend to get everything right, or know all the answers, so if you can help us in our journey, then please get in touch. We are committed to doing all we can to improve our sustainability and make our small corner of the travel industry a better place.

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ISO14001, ISO26000 and Global

Sustainable Tourism Council Criteria

# **Responsible Tourism: Our Journey**

Sustainable and ethical travel doesn't just happen. It requires vision and commitment. We're pleased with our achievements so far, including many industry 'firsts', but there is still so much more to do.



environmentally sustainable

water based inks

RO ReThink

Orphanages

Campaign



expeditions:

"The Bioasis"

#bioasis

